

2020 Medication Therapy Management (MTM)

If you are in a Medicare drug plan and have complex health needs, you may be able to participate in a Medication Therapy Management (MTM) program. MTM is a service offered by Senior Care Plus at no additional cost to you! The MTM program is required by the Centers for Medicare and Medicaid Services (CMS) and is not considered a benefit. This program helps you and your doctor make sure your medications are working. It also helps us identify and reduce possible medication problems.

To take part in this program, you must meet certain criteria set forth in part by CMS. These criteria are used to identify people who have multiple chronic diseases and are at risk for medication-related problems. If you meet these criteria, we will send you a letter inviting you to participate in the program and information about the program, including how to access the program. Your enrollment in MTM is voluntary and does not affect Medicare coverage for drugs covered under Medicare.

To qualify for Senior Care Plus's MTM program, you must meet ALL of the following criteria:

1. Have at least 3 of the following conditions or diseases: Chronic Heart Failure (CHF), Diabetes, Dyslipidemia (High Cholesterol), Hypertension (High Blood Pressure), Asthma or Chronic Obstructive Pulmonary Disease (COPD) AND
2. Take at least 8 covered Part D medications, AND
3. Are likely to have covered Part D medication costs greater than \$4,255 per year

To help reduce the risk of possible medication problems, the MTM program offers two types of clinical review of your medications:

- Targeted medication review: at least quarterly, we will review all your prescription medications and contact you, by phone or mail, and/or your doctor if we detect a potential problem.
- Comprehensive Medication Review (CMR): at least once a year, we offer a free discussion and review of all of your medications by a pharmacist or other health professional to help you use your medications safely. This review, or CMR, is provided to you confidentially via telephone by a clinical pharmacist directly employed by Senior Care Plus or by SinfoníaRx through their licensed pharmacists operated by the University of Arizona Medication Management Center and The Ohio State University College of Pharmacy Medication Management Program. These services are provided on behalf of Senior Care Plus. This review requires about 30 minutes of your time. Following the review, you will get a written summary of this call, which you can take with you when you talk with your doctors. This summary includes:

Medication Action Plan (MAP): The action plan has steps you should take to help you get the best results from your medications.

Personal Medication List (PML): The medication list will help you keep track of your medications and how to use them the right way

If you take multiple medications for more than one chronic health condition, contact your drug plan to see if you are eligible for the MTM program. If you have any questions for Senior Care Plus regarding the MTM program, please call Customer Service at 775-982-3112 or 888-775-7003 from 7:00 a.m. to 8:00 p.m. PST Monday–Sunday. TTY users should call the State Relay Service Number at 711. This is not considered a benefit.