

The Medicare Program rates all health and prescription drug plans each year, based on a plan’s quality and performance. Medicare Star Ratings help you know how good a job our plan is doing. You can use these Star Ratings to compare our plan’s performance to other plans. The two main types of Star Ratings are:

- 1) An Overall Star Rating that combines all of our plan’s scores.
- 2) A Summary Star Rating that focuses on our medical or our prescription drug services.

Some of the areas Medicare reviews for these ratings include:

- How our members rate our plan’s services and care;
- How well our doctors detect illnesses and keep members healthy;
- How well our plan helps our members use recommended and safe prescription medications.

For 2020, **Senior Care Plus** received the following Overall Star Rating from Medicare.



4 Stars

We received the following Summary Star Rating for **Senior Care Plus’s** health/drug plan services:

Health Plan Services:



4 Stars

Drug Plan Services:



4 Stars

The number of stars shows how well our plan performs.



5 stars - excellent



4 stars - above average



3 stars - average



2 stars - below average



1 star – poor

Learn more about our plan and how we are different from other plans at www.medicare.gov.

You may also contact us Monday-Sunday, 7am-8pm (October 1st - March 31st); and Monday-Friday, 7am-8pm (April 1st - Sept 30th), Pacific Time at 888-775-7003 (toll-free) or 711 (TTY).

Current members please call 888-775-7003 (toll-free) or 711 (TTY).

*Star Ratings are based on 5 Stars. Star Ratings are assessed each year and may change from one year to the next.