

Important Things to Remember

- The health information provided in this catalog is general in nature and is not medical advice or a substitute for professional health care. It is provided for your information and convenience only. Fieldtex Products does not guarantee the accuracy or completeness of this information, and does not recommend or endorse the products referenced in this catalog.
- Please allow 7-10 days for delivery of in-stock items. You will be notified if an item is out of stock and may take longer for delivery. If mailing your order, please allow 1 week for mail delivery to Fieldtex. Mail orders will be processed the month in which they are received, unless otherwise specified.
- If you receive a damaged item, call Fieldtex Products immediately at **1-800-353-7763 (TTY Hearing Impaired: 711) Monday - Friday 8:00 am to 5:00 pm.** The item will be exchanged for an identical item at no cost to you. Please note that only damaged products can be exchanged within 30 days of purchase, no other returns are allowed.
- If you disenroll from Senior Care Plus, your Over-The-Counter (OTC) Benefit will automatically terminate.
- Products in the catalog should only be ordered for the enrolled member.
- Products may not be purchased at a local retail pharmacy or through any other source, other than Fieldtex Products, Inc. Over-The-Counter Benefit Catalog.
- For any other questions, please contact Senior Care Plus member services.
Telephone: 775-982-3232
Toll Free: 800-336-0123
Live Person Telephone Hours:
Monday - Friday, 7:00 am - 8:00 pm
24 Hour Recorded Assistance

PLACE
STAMP
HERE

FROM

FIELDTEX PRODUCTS INC
HOMETOWN HEALTH ORDER DEPT.
2921 BRIGHTON-HENRIETTA TL RD
ROCHESTER NY 14623-9938

Ordering is Easy!

Simply choose one of the options below:
Mail order form, call Toll Free
or go online

1. Be sure to have your Senior Care Plus Member ID number (found on the front of your ID card). You will need to provide your Senior Care Plus Member ID number and your birthdate to access your account.
2. Choose the items you would like and write the number on your order form, or have them available when you call or go online.
3. Total all the items, and be sure to stay within your available quarterly allowance.
4. Shipments are limited to one (1) shipment per Month.

Senior Care
Plus 

A Medicare Advantage Plan from Hometown Health.

Call us toll-free at
1-855-383-4231 (TTY 711)
Monday-Friday 8:00 am to 5:00 pm
Saturday from 7:00 am to 12:00 pm
Sunday from 7:00 am to 12:00 pm
or visit us online at
www.HometownOTCStore.com

2020

Personal Health Care Products
at NO COST to you!

Hometown Health OTC Benefit 2020 Order Form

www.HometownOTCStore.com